

How Microsoft Dynamics Users Can Expand Field Service Capabilities

Are outdated manual processes and disconnected data in Dynamics holding your field service team back? Whether you have Dynamics BC or Dynamics GP/SL, FieldConnect's native integrations unlock powerful field service features, giving your mobile workforce access to the tools they need to be successful.

Ready to transform your field service operations? **Book a Demo today!**

BOOK A DEMO

01 Empower Your Mobile Workforce

Get ready for seamless communication between field workers, office staff, and leadership, simplifying operations and boosting productivity at every turn.

- View and update work orders in real-time
- Eliminate paper forms
- Improve technician efficiency



02 Streamline Workflows & Eliminate Paper Nightmares

By streamlining workflows and automating manual tasks, you can focus on what matters most—exceptional customer service and a happy, productive team.

- Automate data entry and manual tasks
- Improve communication between field and office
- Increase data accuracy



03 Gain Real-Time Insights & Make Data-Driven Decisions

FieldConnect's full suite of reporting tools empowers you to move beyond hunches and base your decisions on real data.

- Track key performance indicators (KPIs):
 - Average job completion time
 - First-time fix rate
 - Billable hours
 - Technician performance metrics (e.g., response time, completion rate)
 - Customer satisfaction scores
- Identify areas for improvement
- Analyze trends and pinpoint inefficiencies
- Optimize resource allocation and scheduling



04 Directly Access Data with a Native Integration

Leverage Dynamics data directly—no external databases, no delays.

- Enjoy a streamlined user experience
- Deliver all essential data through an intuitive interface, enhancing technician performance
- Go live in just 6-8 weeks, accelerating time-to-value

